**ATTENTION ALL ROBERSONVILLE CUSTOMERS!!**

\*\*\*\*\* PLEASE NOTE THAT ON FEBRUARY 13, 2024, AN UPDATED CUSTOMER SERVICE POLICY AND GUIDELINES WAS ADOPTED. INCLUDED IN THIS WAS A CHANGE TO THE DISCONNECT FEES. **EFFECTIVE WITH THE MARCH BILLING PERIOD**, THERE WILL BE A $100.00 FEE APPLIED TO YOUR ACCOUNT IF IT IS INVOLUNTARY DISCONNECTED. THIS FEE ALONG WITH THE ACCOUNT BALANCE MUST BE PAID IN FULL BEFORE SERVICE IS RESTORED. \*\*\*\*

PLEASE FEEL FREE TO STOP BY THE OFFICE AND PICK UP AN UPDATED COPY OF THIS POLICY, OR YOU CAN GO ONLINE AT

[WWW.TOWNOFROBERSONVILLE.COM](http://WWW.TOWNOFROBERSONVILLE.COM) TO VIEW THIS POLICY.